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VPN Tracker 365

VPN Configuration Guide

Windows Server SSTP VPN

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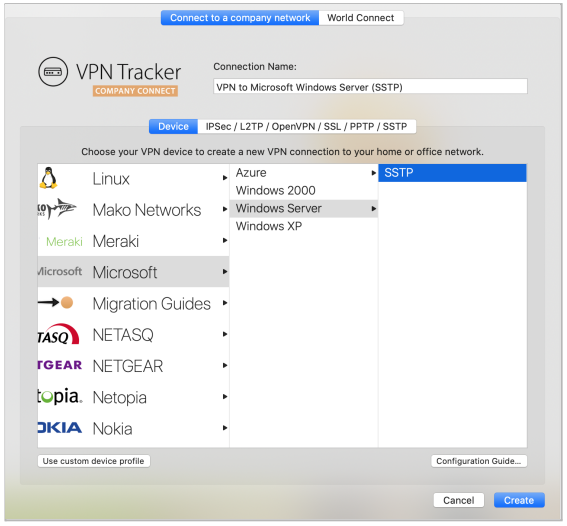
Task One - Configuring Your Windows Server

This guide assumes you have already configured a Windows server for SSTP access.
If you need information on that setup, [this guide can help get you started](#).

Task Two - VPN Tracker setup



Step One: Add a connection

- Open VPN Tracker 365.
- Click on **Create a connection**, or click on the **+** in the bottom left corner of the app window.
- Go to **Microsoft** > **Windows Server** and select **SSTP**
- Click **Create** and give your connection a name

Step Two: Configure the VPN connection for your device

- Under **VPN Gateway**, enter your **public IP address or host name**
- Under **Authentication**, you will need to enter your **User credentials**
- Click **Done** to save your settings.

Task Three - Testing the VPN connection

In order to test your connection, you will need to connect from a different location.

Connect to your VPN

- ➔ Check first of all that your internet connection is working as it should be. Use this link as a test: http://www.equinux.com
- ➔ Start the VPN Tracker 365 app.
- ➔ Click on the On/Off slider to turn on your connection.

IMPORTANT:

If you are using VPN Tracker for the first time with your current Internet connection, it will test your connection. Wait for the test to complete.

Connected!

Connecting may take a couple of seconds. If the On/Off button turns blue that's great – you're connected! Now is a great time to take a look at the VPN Tracker Manual. It shows you how to use your VPN and how to get the most out of it.

Troubleshooting

In case there's a problem connecting, a yellow warning triangle will show up. Click the yellow warning triangle to be taken to the log. The log will explain exactly what the problem is. Follow the steps listed in the log.

TIP: Press Cmd-L to open the log in a new window. That way, you can have the log side-by-side with your VPN configuration while making changes to troubleshoot a problem.

VPN Tracker Manual

The VPN Tracker Manual contains detailed troubleshooting advice. Answers to frequently asked questions (FAQs) can be found at: http://www.vpntracker.com/support

Technical Support

If you're stuck, the technical support team at equinux is here to help. Contact us via http://www.vpntracker.com/support

Please include the following information with any request for support:

- ➔ A description of the problem and any troubleshooting steps that you have already taken.
- ➔ A VPN Tracker Technical Support Report (Log > Technical Support Report).
- ➔ TP-Link model and the firmware version running on it.
- ➔ Screenshots of the VPN settings on your VPN gateway.

IMPORTANT: A Technical Support Report contains the settings and logs necessary for resolving technical problems. Confidential information (e.g. passwords, private keys for certificates) is not included in a Technical Support Report.